



## Summer Chang

*Senior Managing Director, Head of Client Experience*



Summer Chang is responsible for the management and oversight of the Client Experience Team. This team is tasked with managing the various interactions and touch points with our clients and building enterprise-level client relationships, while gaining a comprehensive understanding of client needs in order to deliver differentiated experiences to our Institutional clients.

Ms. Chang joined Lord Abbett in 2002 in the Institutional Investment Services Group. Prior to her current position, she worked in various roles within Client Services, most recently serving as Director, Product Strategy. In this role, Ms. Chang worked closely with Client Services, Investments, and Core Services to coordinate and communicate the various activities related to the launch and maintenance of products in the market. In addition, she oversaw the details associated with Board approvals, legal registrations, regulatory filings, funding, pricing, benchmarks, category listings, performance, and internal/external communications. She has worked in the financial services industry since 2002.

She earned a BS from St. Thomas Aquinas College.